



**NORTH CAROLINA DEPARTMENT OF INSURANCE
RALEIGH, NORTH CAROLINA
OFFICE OF THE COMMISSIONER OF INSURANCE
ORDER ACTIVATING DISASTER MEDIATION PROGRAM**

AMENDED ORDER

WHEREAS, Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina provides for a nonadversarial alternative dispute resolution procedure for a facilitated claim resolution conference prompted by the critical need for effective, fair, and timely handling of insurance claims arising out of damages to residential property as the result of an event for which there is a disaster declared within 60 days of the event; and

WHEREAS, as a result of Hurricane Dorian, the President of the United States has issued a disaster declaration (DR-4465) for the incident period dated September 1-9, 2019 for the following counties: Beaufort, Brunswick, Camden, Carteret, Columbus, Craven, Currituck, Dare, Duplin, Greene, Hoke, Hyde, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Robeson, Sampson, Tyrrell, Washington and Wayne County;

NOW THEREFORE, pursuant to the authority vested in me as Commissioner of Insurance by North Carolina General Statute § 58-44-70, IT IS ORDERED:

SECTION 1. The mediation procedure authorized by Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina is hereby established.

SECTION 2. All insurance companies subject to Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina shall use the attached Template for "Right to Mediate" Notice.

This 6th day of November, 2019.

Mike Causey
Commissioner of Insurance

