

**NORTH CAROLINA DEPARTMENT OF INSURANCE
RALEIGH, NORTH CAROLINA
OFFICE OF THE COMMISSIONER OF INSURANCE
ORDER ACTIVATING DISASTER MEDIATION PROGRAM**

WHEREAS, Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina provides for a nonadversarial alternative dispute resolution procedure for a facilitated claim resolution conference prompted by the critical need for effective, fair, and timely handling of insurance claims arising out of damages to residential property as the result of an event for which there is a disaster declared within 60 days of the event; and

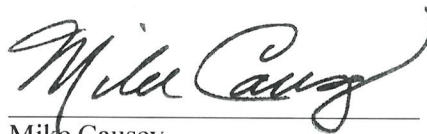
WHEREAS, as a result of Tropical Storm Eta, the Governor has issued an Executive Order No. 182 Disaster Declaration for the incident period dated November 12, 2020 for the following counties: Alexander, Caldwell, Catawba, Iredell and Wilkes.

NOW THEREFORE, pursuant to the authority vested in me as Commissioner of Insurance by North Carolina General Statute § 58-44-70, IT IS ORDERED:

SECTION 1. The mediation procedure authorized by Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina is hereby established.

SECTION 2. All insurance companies subject to Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina shall use the attached Template for "Right to Mediate" Notice.

This 16th day of December, 2020.



Mike Causey
Commissioner of Insurance

