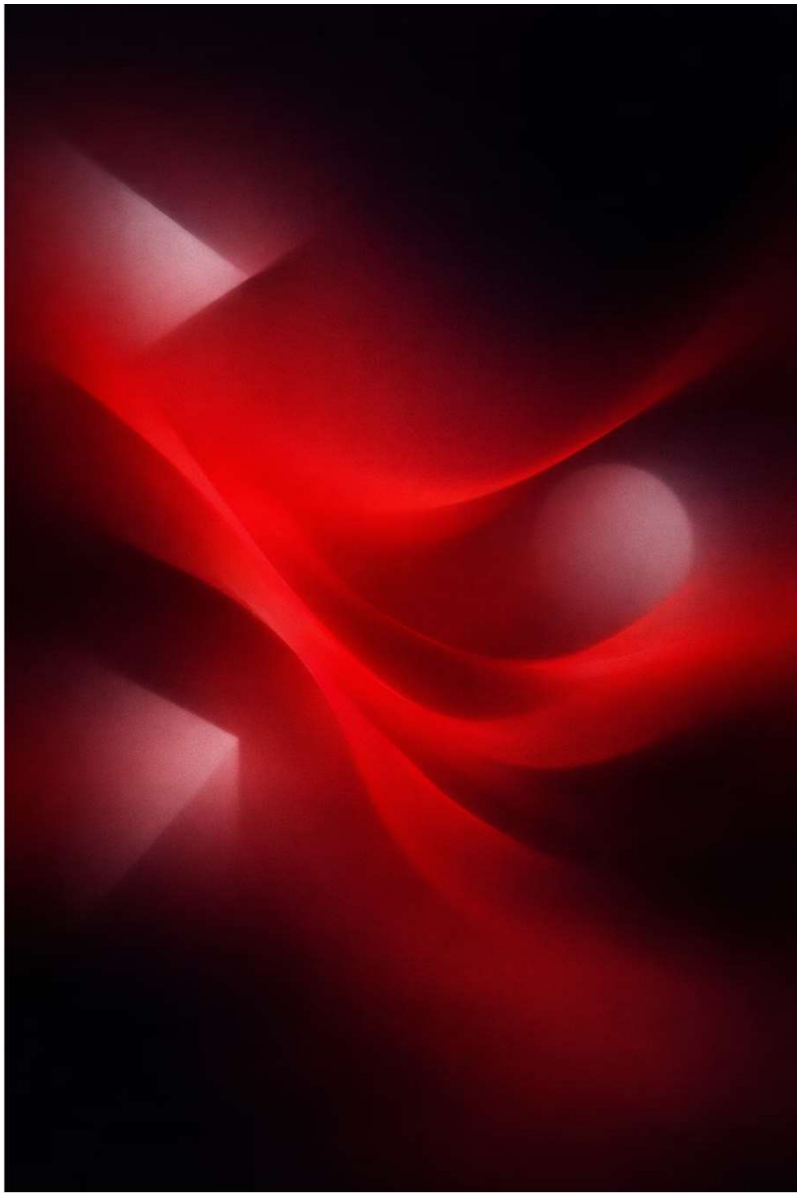
Driving Change at Home

A Practical Playbook for AI Transformation



Why This Moment Is Different:

Generative AI is **General Purpose Technology**

Creates

Not just analyzes

Universal

Applies across all roles

Exponential

Improves rapidly

Transformative

Reshapes business models

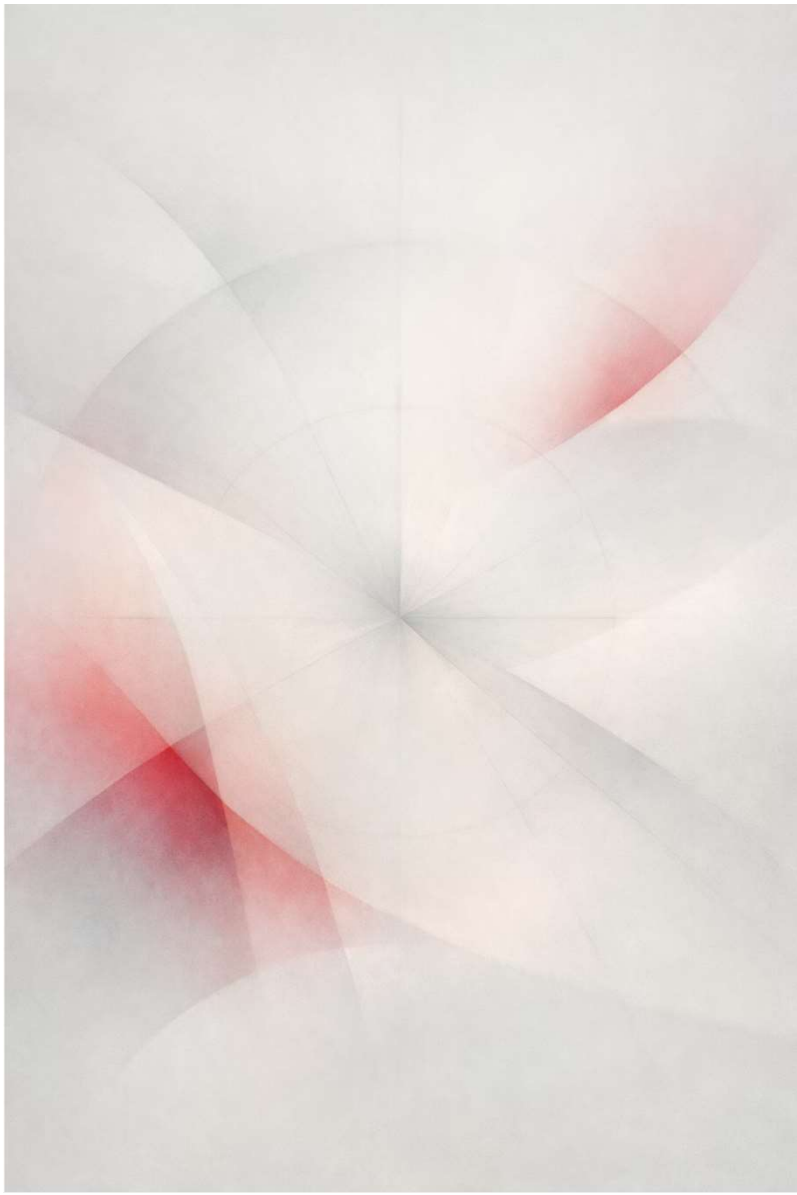
Workshop Framing

> This is a **working session.**

1. Actionable Ideas
2. A Clear Path Forward
3. Peer Insights

Activity 1: Where Is Your Organization Today?

1. Where are we using AI?
2. Where should we be using it?
3. What feels stuck?



TIP #1 💡

Start with the problem, not the tool.

Activity 2: What's Really Blocking Adoption?

Risk / Compliance

Culture / Skepticism

Lack of Knowledge

Lack of Structure

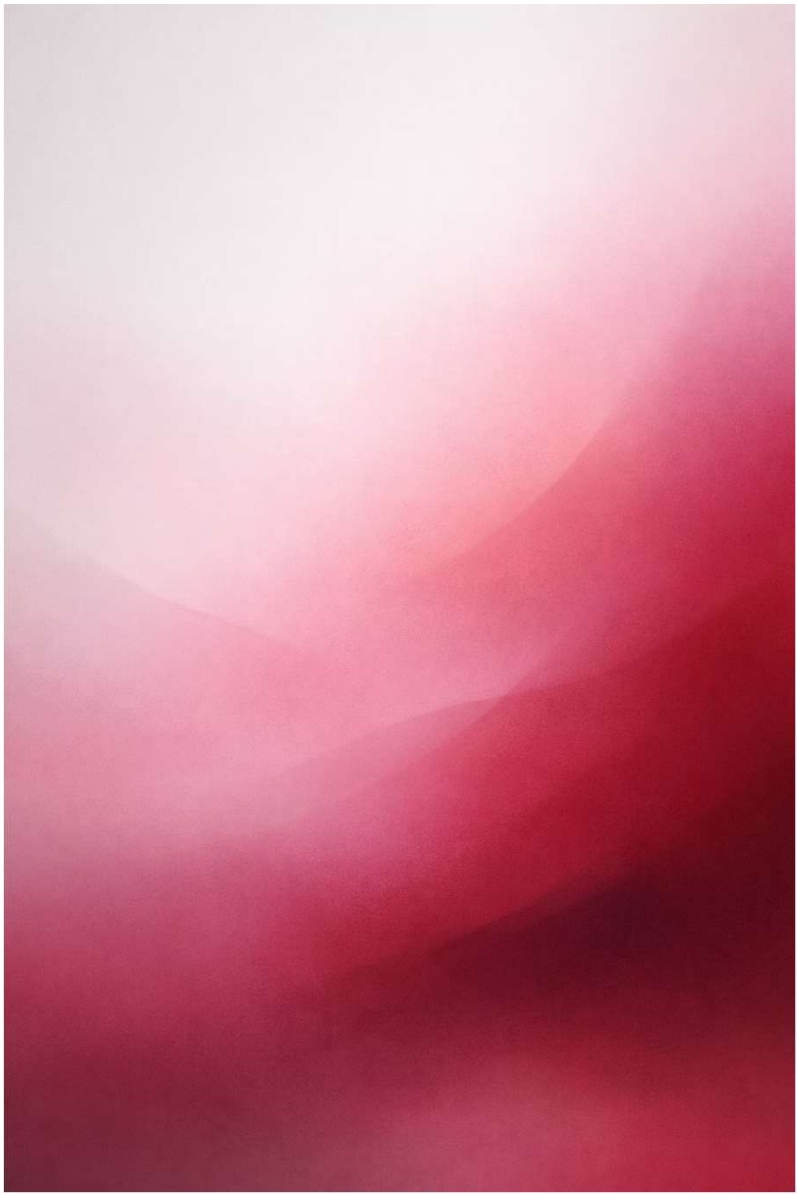
Time / Priorities

TIP #2 💡

Diagnose resistance before solving it.

Structuring Innovation

1. Define Priorities
2. Gather Ideas
3. Evaluate
4. Pilot
5. Iterate



TIP #3 💡

Make innovation a system — not an initiative.

Activity 3: Identify One Use Case.

1

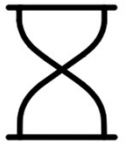
Repetitive?

Is this task done frequently, and does it follow a predictable pattern?

2

Time-Consuming?

Does it consume significant staff hours that could be redirected?



3

Requires Judgment?

Could AI augment human decision-making here — not replace it?

4

Clear Impact?

Is the benefit measurable and meaningful to the organization?

Key Principles

Augmentation, Not Automation

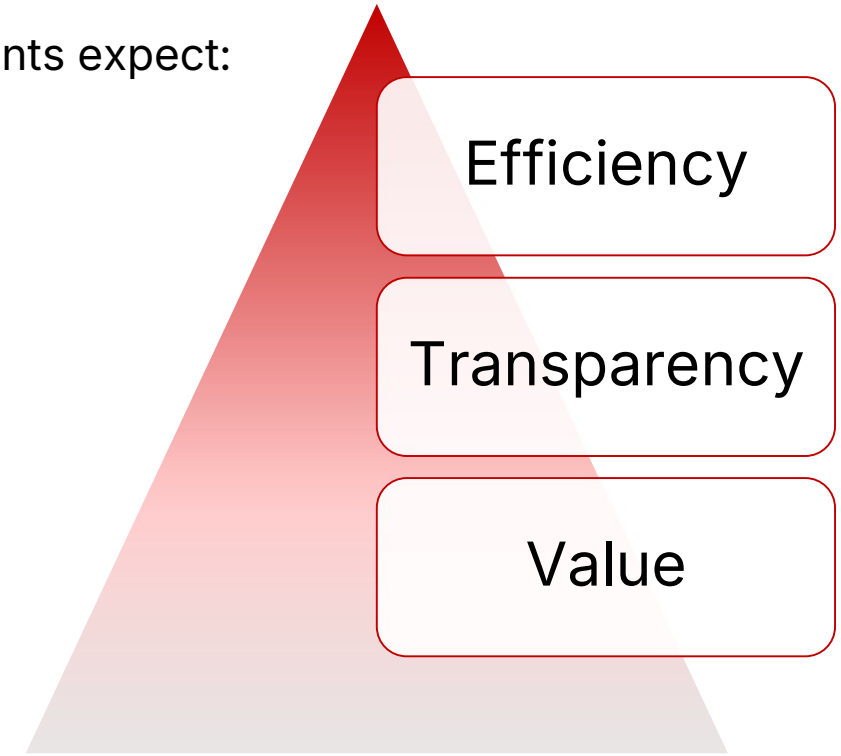
AI should enhance human capability, not replace human judgment.

Define Acceptable Risk Early

Establish clear boundaries around what risk looks like before deploying AI in any context.

The Client Shift

Clients expect:



TIP #4 💡

Co-design with clients.

Final Action

> What is **ONE action** you will take in the next **30 days**?

Reflect on the themes covered in this session. Identify a single, concrete step to move your AI transformation forward.

Key Takeaways

01

Start with a real problem

02

Diagnose resistance

03

Build a system

04

Focus on augmentation

05

Define acceptable risk

06

Invest in learning

07

Co-design with clients