





Court Diversion Eligibility Screener - Quick Reference Guide

What is Court Diversion Eligibility Screener?

Court Diversion Eligibility Screener is a browser-based platform built by AAA® that increases efficiency of existing high-volume court diversion programs. It streamlines the administration of cases through Al-powered automation, document management, and conciliation scheduling.

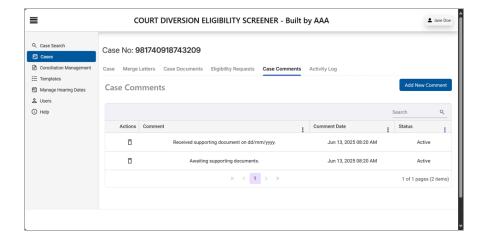
The Problem Court Diversion Eligibility Screener Solves

Court Diversion Eligibility Screener eliminates repetitive tasks in an existing diversion program and supports faster, more accurate resolution of cases.

Court diversion programs reduce strain on the judiciary by resolving consumer credit card debt or other high-volume caseloads outside of traditional litigation. However, manual processes—like document review, data entry, and case tracking— burden court staff and reduce efficiency.

Value to Court Staff

- Saves time by automating eligibility checks, data entry, and order generation
- Reduces errors with Al-enhanced document screening
- Tracks all activity for compliance and audit purposes
- Simplifies scheduling and managing conciliation conferences
- Increases settlement rates and promotes access to justice



Features and Benefits

Smart Paste: Automatically populate case data from formatted documents

Al Eligibility Check: Instantly analyze document compliance with diversion criteria

Merge Templates: Create and auto-fill case orders and letters

Conciliation Manager: Track participants, schedule conferences, and export reports

Full Audit Trail: View history and system activity logs





How Court Diversion Eligibility Screener Works

- 1. Click "New Case" to get started.
- 2. Upload complaint and supporting documents. Use the Al Smart Paste feature to automatically populate party fields copied from the complaint.
- 3. Schedule conciliation conference.
- **4.** Use the Al Check Eligibility feature to confirm diversion eligibility. The platform automatically analyzes uploaded documents against predetermined criteria.
- **5. Generate Case Management Order using templates.** The system auto-fills key fields like case caption and hearing date.
- 6. Run Al eligibility re-check as additional documents are submitted.
- **7.** Hold conciliation conference. Access a list of all cases scheduled for a conference day; track outcomes of conferences.
- 8. Generate additional orders using templates as needed to record outcomes.

How Can I Get Started?

If you would like to learn more about how Court Diversion Eligibility Screener might support your court's existing diversion program, please contact NCSC.

Discounted technical implementation support may be available from ODR.com.

