



# AAA® Labor-Management Dispute Resolution Services

## The Option of Choice



### What do you get from AAA Labor-Management Dispute Resolution Services that no one else can provide?

**Simply this: Choices.** Whether you represent union or management, or whether your or your clients' needs are for full-service or non-administered resolution options—AAA *Labor-Management Dispute Resolution Services* can accommodate you or your clients with flexible, customizable solutions at cost-effective rates.

#### **If you want Full Service Dispute Resolution...**

Five Labor Case Management Centers around the country can provide full service, dedicating an AAA staff member to supervise and shepherd your case through the entire arbitration process—from case filing, arbitrator selection, scheduling of hearings, document exchange, and on to award. This efficiency frees the arbitrator from administrative duties to concentrate on hearing and deciding the case—and therefore, may save the parties money in additional arbitrator fees.

And while unforeseen problems can derail arbitrations under the best of circumstances, the AAA keeps the case moving by handling inevitable complications, including scheduling issues and postponement requests. For example, on discharge cases, the AAA, at the request of either party, will appoint another arbitrator if the original arbitrator cannot offer hearing dates within 90 days of appointment.

Additionally, under AAA Rules, awards must be issued in 30 days. Our arbitrators understand what timely awards mean to our clients.

#### **If you want Customized ADR Solutions...**

The AAA offers flexibility through:

- *Expedited Procedures*—when speed and cost are of utmost importance, cases can be scheduled promptly and awards rendered no later than seven days after hearings.
- *List Only and Appointment Only Services*—when AAA case administration is not required.
- *Grievance Mediation* (in person or online).
- *AAA Rules and Procedures*—when there is a specific type of dispute to resolve.
  - Labor Arbitration
  - Pension Plan Arbitration
  - Employee Benefit Plan Arbitration
  - Union Fees Arbitration
  - Grievance Mediation

**Regardless of the resolution option you choose, AAA Labor-Management Dispute Resolution Services can help provide the expertise you need to expedite your case.**

**For more information about AAA Labor-Management Dispute Resolution Services, contact Tracy Jusay at 888.774.6904.**