

**Media Contact**

Michael C. Clark

American Arbitration Association

+1.212.716.3978

clarkm@adr.org**AMERICAN ARBITRATION ASSOCIATION -
INTERNATIONAL CENTRE FOR DISPUTE RESOLUTION
ELECTS NEW COUNCIL MEMBERS**

New York, NY, May 5, 2022– The American Arbitration Association® (AAA®) - The International Centre for Dispute Resolution® (ICDR®), the world’s leading provider of conflict management and dispute resolution services, announced the election of fourteen new members to the AAA-ICDR’s Council at its annual meeting today, as well as five new Board Members and a new Board Chair: Kimberly Wiehl.

“I am excited to welcome fourteen new members to the AAA’s Council, who represent a wide range of knowledge of alternative dispute resolution, both domestic and international, and who are in fields as diverse as Technology, Construction, Communications, Energy and Healthcare,” said Denis Hauptly, Council Chair. “I am looking forward to working with our Board Chair, along with our new Council and Board Members to promote and increase the use of fair, efficient and economical methods of alternative dispute resolution worldwide.”

New Council Members

Dr. Barbara Bennington recently retired from the University of South Florida (USF), where she was a permanent faculty member in the School of Information, College of Arts and Sciences. Her responsibilities included developing and teaching a variety of graduate and undergraduate classes in the Cybersecurity and Intelligence Studies programs and mentoring students for future careers in both the public and private sectors. During her time in the School of Information, she also co-directed a 5-year, \$2M Center of Academic Excellence grant from the Office of the Director of National Intelligence to develop and manage a long-term program to improve diversity hiring and new employee success in the U.S. Intelligence Community. Her Ph.D. is in Organizational Communication and Development, and her research interests focus on senior leadership decision-making and public communication in emerging and unpredictable crisis situations affecting large complex organizations. Dr. Bennington also has more than ten years of corporate consulting experience with Booz Allen Hamilton, Inc., a global management consulting company based in the Washington, DC metro area. Her specific areas of expertise include leadership communication and decision-making, group and team facilitation, organizational analysis and development, and implementing organizational change initiatives. Prior to her consulting and academic careers, Dr. Bennington was on active duty as an intelligence officer in the U.S. Army for more than twenty years, retiring at the rank of Lt. Colonel.

Brent O. Clinkscale is an independent arbitrator, mediator, litigation/ADR Consultant and the Managing Member of Clinkscale Global ADR. He is a veteran advocate with experience in both trials and arbitrations, working over 25 years as counsel and lead counsel in complex litigation trying numerous cases in both federal and state courts in the United States. Mr. Clinkscale’s concentration is business litigation, both domestic and international arbitrations, but he has deep experience across a broad spectrum of civil dispute resolution and significant experience in class action and multi-district litigation. Mr. Clinkscale is a member of the American Arbitration Association (AAA) Panel of Commercial, Consumer and Complex



Arbitrators and a member of the International Centre for Dispute Resolution (ICDR) International Panel of Commercial and Complex case Arbitrators. Mr. Clinkscale is the Immediate Past President of the Atlanta International Arbitration Society, Vice Chair of the United States Council for International Business Southeastern Arbitration Subcommittee, Chair of the South Carolina Bar International Committee, and a member of the ABA ROLI Central European and Eurasian Law Initiative Council. He also proudly serves as a Coach for the Charleston School of Law Vis Moot Team and the University of South Carolina Law School Vis Moot Team in the Annual Willem C. Vis International Commercial Arbitration Moot Court Competition in Vienna.

Y. Lisa Colon is a partner at Saul Ewing Arnstein & Lehr in Fort Lauderdale, Florida. Ms. Colon advises on legal issues involving public and private construction projects and real estate development, along with government contracting compliance. She is Board Certified in Construction Law by the Florida Bar and has in-depth knowledge of the American Institute of Architects (AIA) and ConsensusDocs contract forms. Her experience with claims, litigation and arbitration includes matters involving liens, defects, contract disputes and disaster recovery. Ms. Colon has significant trial experience taking cases to verdict in state and federal courts as well as arbitrations resulting in awards for clients. She is certified as a mediator by the Florida Supreme Court and is an arbitrator on the American Arbitration Association's National Roster. Beyond her work for the construction and real estate industries, Ms. Colon has experience litigating a wide range of cases, including those involving aviation, government contracts and maritime law. Ms. Colon has experience with federal, state and local government contracting issues and has represented clients on: bid protests; Miller Act Bond claims; contractor licensing; small, minority- and women-owned business issues; and land development agreements. She also assists clients in small business certification and compliance.

Edward Diggs is Senior Counsel and Manager of Claims for Bechtel Energy Inc. He manages the prosecution and defense of construction claims in various domestic and international forums. Mr. Diggs has over 28 years of experience in construction contracts, claims, and litigation. He has also written various articles and made numerous presentations on construction claims issues. Prior to joining Bechtel, Mr. Diggs was a partner in the law firm of K&L Gates, where he concentrated his practice in the area of complex construction litigation and contract negotiations. In addition, Mr. Diggs is an arbitrator on the Association's National Roster. Mr. Diggs is also a member of various professional organizations, including the American Bar Association (ABA), Pennsylvania Bar Association and the Texas Bar, and has served on various committees and boards.

Kimberly J. Donovan is a partner with Squire Patton Boggs in Miami. She is Co-Chair of her firm's Healthcare Industry Group and board certified in health law by the Florida Bar. She is an AAA Panel member: Healthcare and Commercial. She is a member of the Women Business Leaders of the U.S. Health Care Industry Foundation and the Patient and Family Advisory Council. Ms. Donovan regularly advises clients on pharmacy/pharmacy benefit manager issues involving Medicare Part D, Medicaid, LINET, 340B, federal and state any willing provider laws, fraud, waste and abuse laws, SIUs, telemedicine, specialty and compound pharmacies. She counsels clients on many important issues affecting the healthcare industry, such as contracted and non-contracted reimbursement, surprise billing and out-of-network reimbursement laws, federal and state prompt pay laws, requirements for reporting and returning overpayments, provider networks and directories, state termination notification laws, and other Medicare, Medicare Advantage, Medicaid and ERISA issues. She is also familiar with healthcare data privacy laws such as HIPAA and 42 CFR Part 2.

Anne Jordan arbitrates and mediates commercial disputes through Jordan Associates, LLC. She is on the AAA's large complex cases, commercial and employment panels. She is also Of Counsel to the Chicago firm Mandell Menkes LLC, representing multi-national corporations as well as technology start-ups on



corporate, commercial, transactional and litigation matters. Ms. Jordan has advised corporations both as a senior executive with responsibility for the corporations' legal affairs, and human resources, real estate/facilities and corporate security departments, and as outside counsel. Prior to starting her ADR practice in 2005, Ms. Jordan worked for consumer products and technology companies at the general counsel or assistant general counsel level for over 15 years, including serving as Senior Vice President, General Counsel and Secretary of PeopleSoft, Inc. and as Vice President and General Counsel for Sega of America, Inc.. Ms. Jordan is a contributor to "Winning Legal Strategies for Software Companies: Leading Lawyers on Protecting IP, Negotiating Contracts, and Creating Legal Game Plans." She chaired the ABA Dispute Resolution Section's Task Force on Early Dispute Resolution. She has previously served on the American Law Institute's Advisory Committee for the Restatement of Unfair Competition and on the Executive Committee of the California State Bar's Intellectual Property Law Section. She has also served on the International Trademark Association's Board of Directors. She is currently a trustee of the nonprofit EDR Institute.

Marilyn Klinger serves as the Managing Partner of SMTD Law's Los Angeles office. She is involved in all aspects of construction law on a state and national level, representing the full spectrum of the construction industry, from owners, contractors, subcontractors and sureties. Ms. Klinger's practice includes: time-related claims and litigation (e.g., delay/impact), legal advice and counsel regarding the contracting process (e.g., bidding and delay/impact), legal advice and counsel regarding the contracting process (e.g., bidding and contract disputes/performance bond claims), payment enforcement/defense (e.g. payment bonds/mechanics liens/stop payment notices), administrative and scope claims and litigation (e.g., differing site conditions, change and extra work orders/inadequate plans and specifications and subcontractor substitutions). Ms. Klinger also provides counseling and transactional services to the construction industry (e.g., general advice and counsel, including contract preparation evaluation and negotiation). She also has extensive experience in dispute resolution including litigation, trial, appeals, arbitration and mediation. Early in her career, she became a pioneer in construction law, being one of the first women attorneys to practice in the primarily male-dominated field. Recently, she was selected as Top Attorney of the Year in Construction Law by the International Association of Top Professionals for her outstanding leadership and commitment to the profession.

Judy Lam is a partner in the Litigation practice of Maynard Cooper and an arbitrator on AAA's panel for Commercial and Consumer cases. With 25+ years of experience in commercial litigation, she handles complex business disputes involving banking and finance, real estate and construction, business torts, class actions, and franchise. Her practice is equally split between plaintiffs and defendants, and for a mix of clients, from entrepreneurs and start-up companies, to financial institutions and private lenders; builders, owners and users of real estate; brokers and partners in real estate and business ventures; franchisors and franchisees in business and leasing issues; growth companies, closely-held companies and entrepreneurs in business fraud and partnership disputes and companies needing protection from anti-competitive behavior and theft of trade secrets. Ms. Lam is experienced in resolving multi-party fraud and investment schemes and multi-party disputes, while minimizing negative publicity and collateral consequences. A speaker of Cantonese and Mandarin Chinese, Ms. Lam frequently represents Asian clients in all aspects of their business planning and execution and U.S. companies doing business in Asia or with the local Asian communities. She was an American Arbitration Association Higginbotham Fellow in 2016 and the Los Angeles County Bar Association voted her an Outstanding Young Lawyer in 2012.

Emma Lindsay is a partner at Withers Worldwide in the international arbitration and public international law teams. Originally trained as a barrister in London, Ms. Lindsay has practiced international law in New York for more than fifteen years. She specializes in investor-state arbitration, international commercial arbitration and public international law. She represents corporations, governments, individuals and



organizations around the world and across a wide range of industries, including energy, infrastructure, insurance, pharmaceuticals, technology, tourism, hospitality and financial services. She also appears in U.S. courts in international litigation matters involving the application of international law through the U.S. Constitution, the Alien Tort Claims Act, the Federal Arbitration Act and the Foreign Sovereign Immunities Act, among other sources. She is a member of the Roster of Arbitrators of the American Arbitration Association in addition to other panels in the Caribbean and Asia. Her experience spans disputes throughout the Americas, Africa, Asia, Europe and the Middle East. Ms. Lindsay has an active pro bono practice encompassing representation and advice in matters at the state, federal, regional and international levels, including proceedings before the United States Supreme Court, the International Criminal Court, the European Court of Human Rights, the Extraordinary Chambers in the Courts of Cambodia (the Khmer Rouge Tribunal) and various United Nations bodies.

Michelle DeJean Schechner is a retired financial services professional with 40 years of experience in the industry. Schechner spent the last 10 years as a Managing Director and Senior Banker at Citi Private Bank, where she focused exclusively on advising clients and philanthropic organizations in the areas of investment management, portfolio analytics, family office initiatives, capital markets, wealth and estate structuring and planning, and structured and customized finance. Ms. Schechner holds the FINRA Series 7, 24, 31 and 66 licenses. Prior to her tenure at Citi Private Bank, Schechner she was a Senior Vice President and Private Client at US Trust Bank of America Private Bank and had held various leadership roles in investment and liquidity management, structured subordinated debt lending, commercial banking, and international correspondent banking while at PNC and Bank One.. Ms. Schechner holds an MBA in Finance from the University of Pittsburgh, Pittsburgh, Pennsylvania. She currently serves on the Board of Trustees for Homeward Bound and has previously served on the Board for not-for-profits ICAN and Ballet Arizona.

Hon. Catherine M. Stone has nearly four decades of legal and judicial experience. Board-certified by the Texas Board of Legal Specialization in civil appellate law, Judge Stone served as a justice on the Fourth Court of Appeals for nearly 21 years. Appointed to that Court in 1994 by the late Governor Ann Richards, Judge Stone was then elected in 2008 as Chief Justice of the Court. During her tenure on the Court, she wrote thousands of legal opinions, and under her leadership as Chief Justice, the Fourth Court of Appeals was widely recognized as an efficient and innovative court. Judge Stone was also elected by her fellow Chief Justices to serve a two-year term as the Chief of the Texas Council of Chief Justices. After retiring from her judicial career in 2014, Judge Stone joined Langley & Banack, in San Antonio, Texas, where she leads the Appellate Practice Group and the Alternative Dispute Resolution Practice Group. She offers full appellate services, including appellate and trial briefing and strategy, oral arguments, brief editing and review. Judge Stone also serves as an arbitrator on the AAA's National Roster.

Maria Vicien Milburn is an international judge and arbitrator and former senior official of the United Nations. She is a specialist in public international law and acts as arbitrator in cases involving sovereign states and their instrumentalities. She is the Acting Chair of the World Bank Sanctions Board and a judge in the Administrative Tribunals of the EBRD (European Bank for Reconstruction and Development), IDB (Interamerican Development Bank) and IMF (International Monetary Fund). She has extensive dispute resolution experience acquired through senior positions in the UN system as General Counsel of UNESCO and Director of the General Legal Division of the United Nations.

Gretta Walters is a partner at Chaffetz Lindsey, where she acts as counsel and arbitrator. Her experience spans a broad range of commercial and investment disputes in domestic and international arbitration and in state and federal courts. She has worked on matters arising under the ICDR, AAA Employment, AAA Commercial, AAA Construction, BCICAC, ICC, LCIA, SCC, SMA, and UNCITRAL Rules. Her cases have included disputes concerning construction/infrastructure projects, energy projects such as oil and gas, wind, solar,



coal-fired, and hydroelectric projects, licensing and distribution agreements, investment agreements, banking and finance, securities laws, manufacturing and sales contracts, employee disputes, executive compensation agreements, and healthcare management agreements. Ms. Walters is an adjunct professor at New York University Law School, where she teaches a course on international arbitration and the CISG and also co-coaches the Foreign Direct Investment and Vis International Commercial Arbitration moot court teams. She is also on the Executive Board for ICDR Y&I, the Steering Committee for CPR Y-ADR, and a member of the Arbitration Committee of the New York Bar.

Sherman Wong is a principal of Public Agency Law Group, which is based in El Segundo, California. Public Agency Law Group is dedicated to providing legal services for California public education institutions, particularly California K-12 school districts and California community college districts. Mr. Wong's practice is devoted to construction, facilities, real estate and business matters for public education institutions. The majority of Mr. Wong's practice is serving as counsel for K-12 school districts and community college districts throughout California in implementing major general obligation bond funded building programs. In that capacity, Mr. Wong and Public Agency Law Group provide on-going legal services for building programs valued in excess of \$10B. Sherman has been a member of the California State Bar for 42 years, having first been admitted to the California Bar in 1980. Mr. Wong is member of the Los Angeles County Bar Association and is admitted to practice in all California state courts, all United States District Courts in California, and the 9th Circuit Court of Appeals. Mr. Wong is currently an emeritus member of the Community College Facilities Coalition Board of Directors.

New Board Members

Dr. Barbara Bennington (see bio above)

Matthew L. Biben is Co-Chair of Gibson Dunn's Financial Institutions Group and member of the firm's White Collar Defense and Investigations Group, focusing on the expert negotiation and litigation of disputes including regulatory and enforcement matters on behalf of both individuals and organizations. His diverse litigation practice includes matters related to financial institutions and FinTech companies as well as civil disputes, securities and bankruptcy litigation, and complex matters involving the government. Mr. Biben is a former large bank general counsel and federal prosecutor. He routinely acts as counsel in litigated disputes and internal investigations of both domestic and international matters involving, among others the Department of Justice, Securities Exchange Commission, Federal Reserve Board, Office of Comptroller of the Currency, Consumer Financial Protection Bureau, New York Department of Financial Services, state attorneys general and foreign regulators. Prior to joining Gibson Dunn in August 2019, Mr. Biben was a litigation partner at Debevoise & Plimpton LLP, where he was co-leader of the Banking Industry Group, and member of the White Collar & Regulatory Defense Group. Prior to joining Debevoise in January 2015, Mr. Biben served for three-and-a-half years at JPMorgan Chase, where he was Executive Vice President and General Counsel for Chase Consumer & Community Banking. Prior to his tenure at JPMorgan Chase, Mr. Biben served as Executive Vice President and Deputy General Counsel of The Bank of New York Mellon Corporation. Mr. Biben also served as BNY Mellon's Global Head of Litigation and supervised various corporate functions that included the Office of the Corporate Secretary. Mr. Biben spent the first 12 years of his career in government, serving in the U.S. Attorney's Office for the Southern District of New York, where he was an Assistant U.S. Attorney in the Criminal Division.

William (Bill) Crosby, Jr. is Senior Vice President, Associate General Counsel and Managing Attorney at Interpublic Group, a New York-based advertising and marketing company with over 50,000 employees worldwide. At Interpublic, where he has been since 2002, Mr. Crosby oversees global litigation, manages the Latin American legal operations, and serves as the Chief of Staff for the global legal department. He was an associate at Davis Polk & Wardwell from 1993 until 1995, and at Kay, Collyer & Boose (now defunct) from 1995 until 2002. Mr. Crosby was appointed to the AAA's Commercial Arbitration Panel in 2009 and



has since presided over more than 230 domestic and international disputes involving a variety of contractual and intellectual property issues. He was elected to the AAA-ICDR Council in 2020, and he currently serves on that group's Arbitrator and Diversity Committees. He is a fellow of the College of Commercial Arbitrators, a director of the New York International Arbitration Center, and co-chair of the NYSBA Dispute Resolution Section's Arbitration Committee. Earlier this year, he finished a seven-year term as a director of the LGBT Bar Association of Greater New York. Mr. Crosby speaks regularly on arbitration related issues (from the in-house and the arbitrator perspectives), as well as on litigation and compliance issues. He is a 1990 graduate of Yale College and a 1993 graduate of Stanford Law School.

Michelle Johnson Tidjani was appointed Executive Vice President & General Counsel of Henry Ford Health in 2021. In this role, Ms. Tidjani provides executive leadership, from both a strategic and operational perspective, for the following areas: Office of the General Counsel covering all legal affairs for the health system, the Business Integrity and Tax Office, Information Privacy and Security, the Governance Office, and the Risk Finance and Insurance Office. Prior to Henry Ford, Ms. Tidjani served as the Deputy Chief Legal Officer for the Cleveland Clinic, where she managed a team of lawyers, paralegals, support staff and external counsel, serving as a strategic partner with her executive team on such initiatives as physician/hospital alignment, telemedicine, reimbursement, affiliations, acquisitions and governance. Ms. Tidjani has been responsible for more than \$7 billion in contracting revenue through managed care agreements, consulting services, clinical operations, information technology, clinical trials, supply chain and all vendor relationships. Ms. Tidjani was previously Senior Counsel for Tenet Healthcare's Managed Care and Litigation Practice Group, where she led development and implementation of clinically integrated networks in five markets spanning the country. In this role, she also was involved in a wide range of operational and regulatory issues, including healthcare reform initiatives, physician contracting, corporate formation and governance, Stark, anti-kickback, antitrust, and HIPAA. Her community involvement includes serving as a board member of Inforum, the Women Lawyers Association of Michigan Foundation, the Community Impact Committee of the United Way of Southeastern Michigan, the American Arbitration Association, CalSouthern University, a member of the advisory boards of Consero, IPMI, and a volunteer mentor for Women of Tomorrow.

Hon. Christi L. Underwood served as a Circuit Court Judge in the Ninth Judicial Circuit of Florida (in Orange and Osceola counties) from 2013 until her retirement in 2018. Prior to her judicial service, Judge Underwood worked as an attorney in private practice, specializing in construction-related matters and serving as an arbitrator. She is a former partner of the Foley Lardner law firm, where she practiced until 2002, before starting her own firm. Judge Underwood received her undergraduate and law degrees from the University of Florida. She is a member of the bar in Florida, New York and the District of Columbia. Before graduating law school, Judge Underwood was a commercial construction company owner and acquired her certified general contractor's license. She is a Fellow of the American College of Construction Lawyers and the College of Commercial Arbitrators. She currently provides arbitration services in commercial and construction cases.