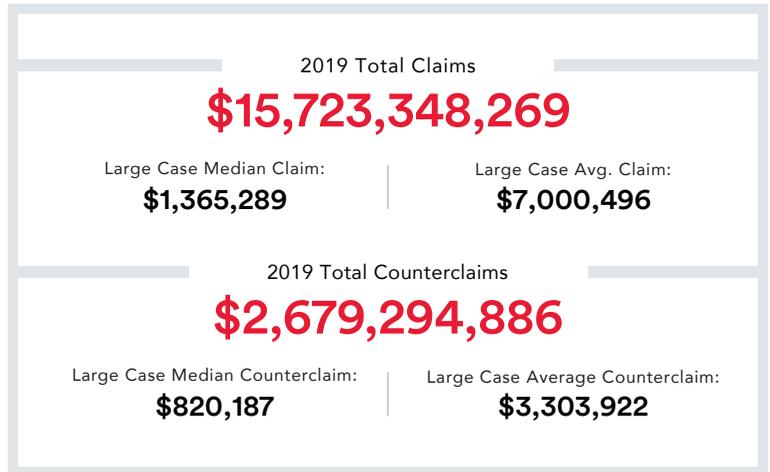
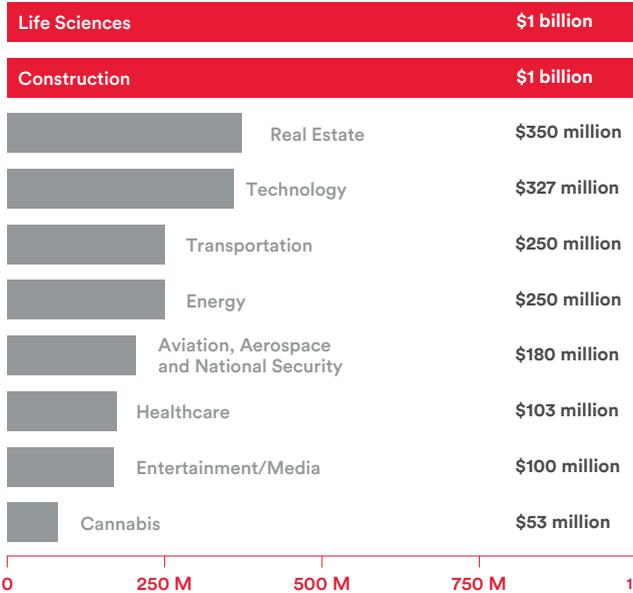




9,737

Total Number of Cases in 2019

LARGEST CLAIM AMOUNTS BY INDUSTRY AMOUNTS

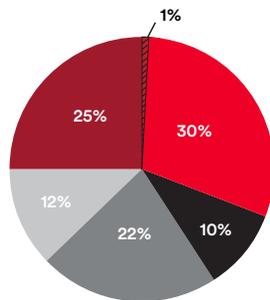


COMMITMENT TO DIVERSITY



EMERGENCY ARBITRATIONS FILED WITH THE AAA-ICDR

- Court Intervention
- Granted
- Denied
- Granted in Part
- Withdrawn
- Settled



94

of applications for Emergency Measure of Protection filed

83

resolved

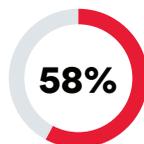
11

pending as of 12/31, consolidated or rule not applicable

CHANGES IN CASELOAD BY INDUSTRY



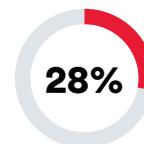
Cannabis



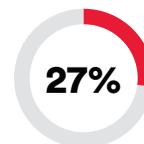
Financial Services



Telecommunications



Sports



Life Sciences



Construction



Technology



Healthcare



Agriculture



Accounting