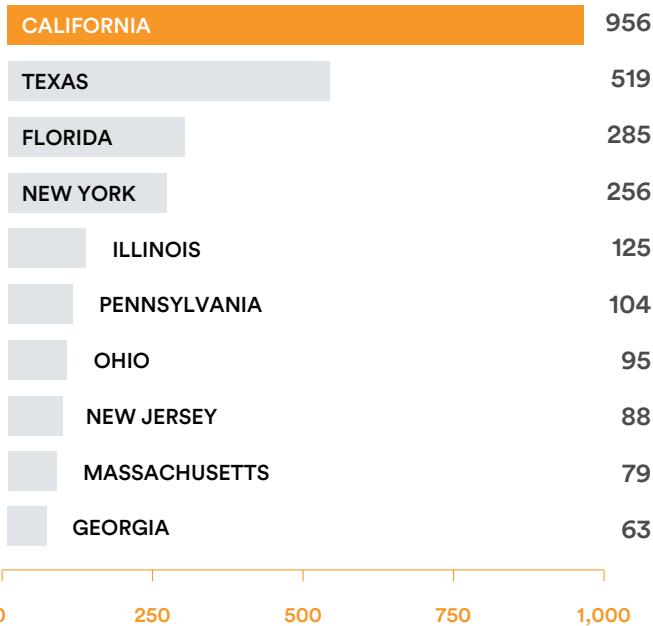


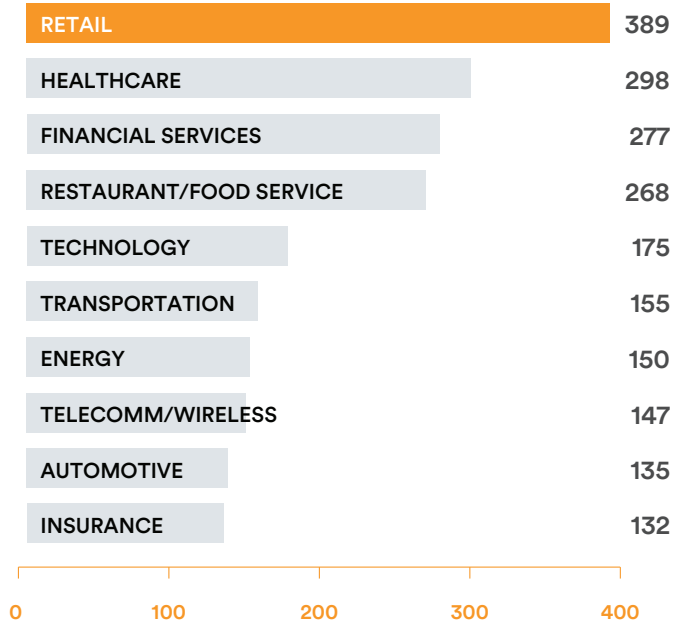


3,343 Individual Filings in 2020

TOP 10 STATES



TOP 10 INDUSTRIES**

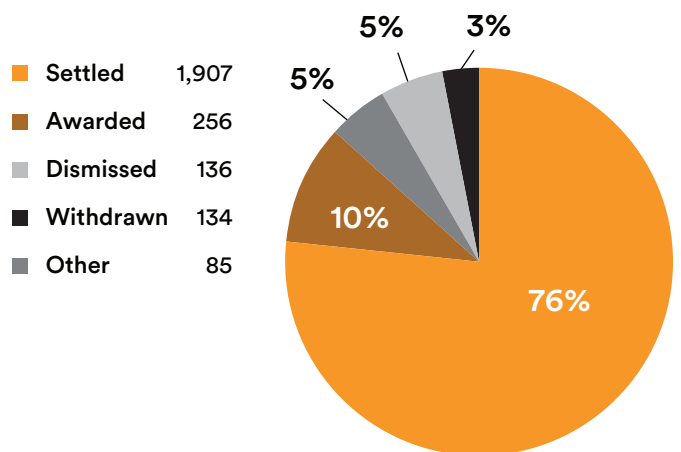


**Excludes N/A and Other Industry

MORE CASES SETTLE



2020 Filed Employment Cases





MEDIAN TIME FROM FILING TO RESOLUTION

For the Parties that Proceed to Award - Time Resolution is Speedy, Especially when compared to U.S. District Court



AAA EMPLOYMENT QUICKEST



AAA EMPLOYMENT MEDIAN



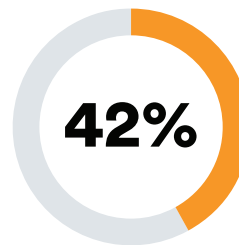
U.S. DISTRICT COURT MEDIAN

AAA EMPLOYMENT ARBITRATION IS ACCESSIBLE FOR INDIVIDUAL EMPLOYEES

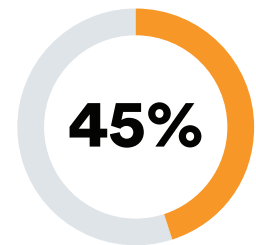
Employers are required to pay for all arbitrator compensation. Employee administrative fees are capped at \$300 and in many instances they pay less due to their employment agreement capping their fee at a lower level or requiring their employer pay for all administrative fees. In 2020, employees paid no administrative fee in 1,793 cases. AAA also waives fees for employees that cannot afford their share of the fee.

IN 2020, AAA WAIVED \$24,423 IN EMPLOYEE ADMINISTRATIVE FEES.

COMMITMENT TO DIVERSITY



DIVERSE ROSTER



DIVERSE APPOINTMENTS