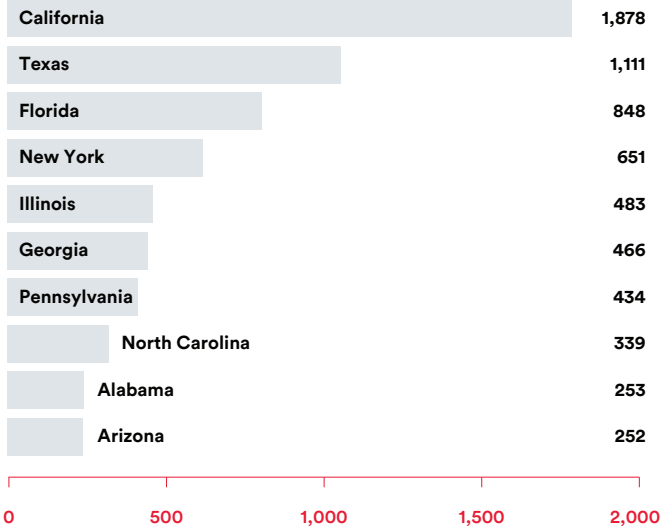




# 10,782 Single Consumer Case Filings in 2022

## TOP TEN STATES FOR SINGLE CONSUMER CASE FILINGS

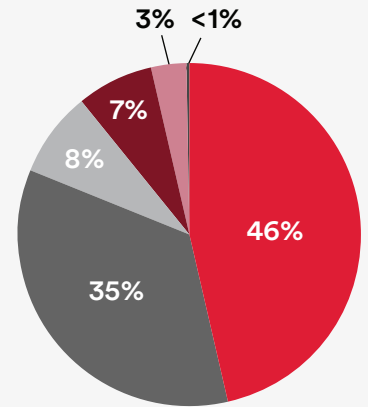


## 46% of Cases Settle

**9,273**  
# of cases closed

### DISPOSITION BREAKDOWN

Settled	4,304
Administrative	3,239
Awarded	738
Withdrawn	669
Dismissed	312
Consolidated	11



### DID YOU KNOW?

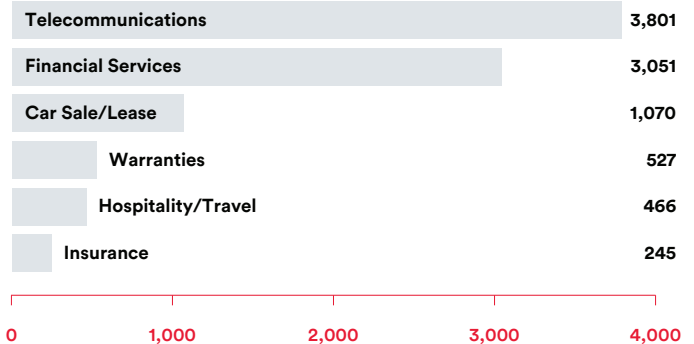
CONSUMERS DID NOT PAY ANY FEES ON 6,594 CASES. ADDITIONALLY, THE AAA WAIVED \$229,925 IN FEES FOR CONSUMERS.

## MEDIAN TIME FROM FILING TO AWARD VS TRIAL

For the parties that proceed to award - time resolution is speedy, especially when compared to U.S. District Courts



## MOST FREQUENT DISPUTE TYPES



## COMMITMENT TO DIVERSITY

**35%**  
DIVERSE ROSTER

**36%**  
DIVERSE APPOINTMENTS

## MONETARY AWARDS FOR CONSUMERS

TOTAL AMOUNT AWARDED	Average Award	Median Award	Largest Award
<b>\$10,314,633</b>	<b>\$54,288</b>	<b>\$5,926</b>	<b>\$2,454,650</b>

This infographic does not include data related to consumer mass arbitration.