



## Media Contacts:

Michael C. Clark  
American Arbitration Association  
+1.212.716.3978  
[clarkm@adr.org](mailto:clarkm@adr.org)

Laura Simpson  
JConnelly  
+1.973.850.7319  
[lsimpson@jconnelly.com](mailto:lsimpson@jconnelly.com)

## AAA-ICDR® Named One of '2020 Best Nonprofits To Work For' by *The NonProfit Times* for Second Consecutive Year

**NEW YORK, N.Y.—April 15, 2020—**The American Arbitration Association-International Centre for Dispute Resolution® (AAA-ICDR) has been honored by *The NonProfit Times* with recognition in the publication's listing of the "2020 Best Nonprofits To Work For." This is the second consecutive year that the AAA-ICDR was named to the list, ranking 2<sup>nd</sup> among large organizations, and 17<sup>th</sup> overall for 2020.

*The NonProfit Times* is the leading national business publication for nonprofit managers, reaching more than 36,000 executives in the nonprofit community. The newspaper's annual "Best Nonprofits To Work For" awards program is designed to identify and honor nonprofit employers which have created high-quality workplaces. *The NonProfit Times* has partnered with Best Companies Group to compile the listing of 50 nonprofit organizations.

"Our employees, managers, and executives continuously work to promote a culture that recognizes and appreciates individual contributions at all levels, and that supports a shared commitment to personal accountability and being open to the exchange of real-time feedback" said **Eric Dill, SPHR, Senior Vice President, Human Resources and Talent Development, AAA-ICDR.** "Being recognized once again by *The NonProfit Times* as a top 50 employer validates our efforts, and we are very thankful for the recognition."

The AAA-ICDR implemented several new initiatives during the year that related to employee recruitment, development, and retention, including the following:

- Enhancing the company's 403(b) employer match and discretionary contributions.
- Launching a Working Credit program that provided one-on-one counseling and education on credit building.
- Implementing a student loan payment benefit that defrays an employee's student loan debt by up to \$10,000.

Nonprofits from across the U.S. entered the two-part survey process to determine this year's honorees. The first part evaluated each organization's workplace policies, practices, demographics, systems, and philosophies. The second part included a confidential, independently administered survey that measured the experience of an organization's employees. Best Companies Group managed the survey process, analyzed the results, and determined the "Best Nonprofits To Work For" ranking.



For more information about the “Best Nonprofits To Work For” awards program, and to view the full listings, please visit <https://bestnonprofitstoworkfor.com/2020-best-nonprofits-to-work-for>.

### **About the American Arbitration Association**

The not-for-profit American Arbitration Association® (AAA®) is the leading provider of alternative dispute resolution (ADR) services for parties in commercial disputes, having administered more than six million ADR cases since its founding in 1926. With 26 offices in the United States, in addition to Mexico, Singapore, and Bahrain, the AAA provides organizations of all sizes in virtually every industry with ADR services and products. For more information, visit [www.adr.org](http://www.adr.org).

### **About the International Centre for Dispute Resolution**

The International Centre for Dispute Resolution® (ICDR®) is the international division of the AAA and the largest international provider of dispute resolution services. Established in 1996, the ICDR serves parties from over 99 countries with multilingual staff experienced in international dispute resolution proceedings. 993 international cases were filed with the ICDR in 2018, which offers parties a roster of over 725 arbitrators and mediators. For more information, visit [www.icdr.org](http://www.icdr.org).

###