



## Qualification Criteria and Responsibilities for Members of the AAA® Large, Complex Construction Case Panel of Arbitrators

The American Arbitration Association® (AAA) is the nation's leading provider of alternative dispute resolution services. The AAA is committed to offering a Panel of highly qualified and experienced Construction Arbitrators in whom parties can have the utmost confidence, comprised of individuals with whom the Association has a strong and positive relationship and is based primarily on caseload needs and user preferences.

### Qualification Criteria

Members of the AAA Large, Complex Construction Panel have the following minimum qualifications, in addition to the qualifications required for membership on the AAA Panel of Construction Arbitrators:

- Construction Industry Experience—The business experience qualification varies depending upon the current background of the individual:
  - *Construction Industry Professional*—Minimum of 15 years of professional experience as a construction professional demonstrating progressive project responsibilities and performance.
  - *Construction Industry Business Executive*—Minimum of 15 years of construction experience with at least 10 years in one or more senior-level positions of a construction industry company, firm, or organization.
  - *Legal Professional*—Attorney with a minimum of 15 years in legal practice with at least 75% of practice for the past 15 years devoted to the practice of Construction Law.
- Extensive experience in conflict management.
- Leadership role(s) in construction industry business, trade, or professional association(s).
- Faculty or contributor to dispute resolution education and programs.

### Responsibilities

Members on the AAA Large, Complex Construction Panel must understand and support their responsibilities to the Alternative Dispute Resolution (“ADR”) process, the parties that they serve, and the AAA. The minimum responsibilities inherent in this role include:

### Neutrality

- Freedom from bias and prejudice.
- Commitment to impartiality and objectivity.
- Ability to evaluate and apply legal, business, or trade principles.



## Judicial Capacity

- Demonstrated dispute resolution skills.
- Appropriate temperament—unbiased, patient, professional.
- Demonstrated skill with adjudication.
- Thorough and impartial evaluation of testimony and other evidence.
- Ability to formulate decisions based upon facts presented and legal, business, or trade practices.

## Reputation

- Commands highest respect among peers, relevant professional industry associations and organizations, and/or the business community.

## Commitment to ADR Process

- Ability to devote time and effort to resolve major disputes.
- Willingness to support efforts of the AAA.
- Ability to utilize technology tools required by AAA and parties (*AAA Neutrals eCenter, email, electronic documents, etc.*)
- Arbitrators selected to serve as Chair on a three arbitrator panel must have successfully completed the AAA *Chairing an Arbitration Panel: Managing Procedures, Process & Dynamics (ACE005)*.

The composition of the Roster of Neutrals is at the sole discretion of the AAA, including the selection and retention decisions of arbitrators and mediators. Continuation on the Roster or an Industry Panel is subject to standard review based on service need, qualifications and performance, as deemed appropriate by AAA. Neither acceptance to the Roster nor appointment to cases shall make any member of the Roster of Neutrals an employee, agent, or independent contractor of the AAA.