



## Qualification Criteria and Responsibilities for Members of the AAA® Panel of Construction Mediators

The American Arbitration Association® (AAA) is the nation's leading provider of alternative dispute resolution services. The AAA is committed to offering a Panel of Construction Mediators in whom parties can have the utmost confidence, comprised of individuals with whom the Association has a strong and positive relationship and is based primarily on caseload needs and user preferences.

### Qualification Criteria

Members on the AAA Panel of Construction Mediators must meet or exceed the following qualification criteria:

- Construction Industry Experience—The business experience qualification varies depending upon the current background of the individual:
  - *Construction Industry Professional*—Minimum of 10 years of professional experience as a construction professional demonstrating progressive project responsibilities and performance.
  - *Construction Industry Business Executive*—Minimum of 10 years construction experience with at least 7 years in one or more senior-level positions of a construction industry company, firm, or organization.
  - *Legal Professional*—Attorney with a minimum of 10 years in legal practice with at least 50% of practice for the past 10 years devoted to the practice of Construction Law.
- Educational degree(s) and/or professional license(s) appropriate to applicant's field of expertise.
- Current Membership in a relevant business, trade, or professional association(s).

### Responsibilities

Members on the AAA Panel of Construction Mediators must understand and support their responsibilities to the Alternative Dispute Resolution ("ADR") process, the parties that they serve, and the AAA. The responsibilities inherent in the role of a Mediator include:

### Continuing Mediator Education and Training

- Involvement in continuing education and training activities, whether offered through the AAA or other organizations, designed to enhance mediator skills and knowledge.



## Mediative Capacity

- Appropriate temperament—unbiased, patient, professional.
- Commitment to impartiality and objectivity.
- Mediation Skills: Ability to manage the mediation process.
- Ability to foster collaboration, communication, and get to mutually acceptable resolutions.

## Reputation

- Held in the highest regard by peers for integrity, fairness, and good judgment.
- Dedicated to upholding the *Model Standards of Conduct for Mediators*.

## Commitment to ADR Process

- Willingness to devote time and effort when selected to serve, in accordance with the needs of the parties.
- Willingness to commit to speed, economy, and a just resolution.
- Willingness to support efforts of the AAA and the policies and practices the AAA applies to best serve the field of ADR.

The composition of the Roster of Neutrals is at the sole discretion of the AAA, including the selection and retention decisions of arbitrators and mediators. Continuation on the Roster or an Industry Panel is subject to standard review based on service need, qualifications and performance, as deemed appropriate by AAA. Neither acceptance to the Roster nor appointment to cases shall make any member of the Roster of Neutrals an employee, agent, or independent contractor of the AAA.