



**NORTH CAROLINA DEPARTMENT OF INSURANCE
RALEIGH, NORTH CAROLINA
STATE OF NORTH CAROLINA
OFFICE OF THE COMMISSIONER OF INSURANCE**

AMENDED ORDER

WHEREAS, Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina provides for a nonadversarial alternative dispute resolution procedure for a facilitated claim resolution conference prompted by the critical need for effective, fair, and timely handling of insurance claims arising out of damages to residential property as the result of an event for which there is a disaster declared within 60 days of the event; and

WHEREAS, as a result of Hurricane Matthew, the President of the United States has issued a major disaster declaration (DR-4285) for the incident period dated October 4, 2016 and continuing and for the following counties: Beaufort County, Bertie County, Bladen County, Brunswick County, Camden County, Carteret County, Chowan County, Columbus County, Craven County, Cumberland County, Currituck County, Dare County, Duplin County, Edgecombe County, Gates County, Greene County, Harnett County, Hoke County, Hyde County, Johnston County, Jones County, Lenoir County, Martin County, Nash County, New Hanover County, Onslow County, Pamlico County, Pasquotank County, Pender County, Perquimans County, Pitt County, Robeson County, Sampson County, Tyrrell County, Washington County, Wayne County and Wilson County;

NOW THEREFORE, pursuant to the authority vested in me as Commissioner of Insurance by North Carolina General Statute § 58-44-70, IT IS ORDERED:

SECTION 1. The mediation procedure authorized by Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina is hereby established.

SECTION 2. All insurance companies subject to Part 2 of Article 44 of Chapter 58 of the General Statutes of North Carolina shall use the attached Template for “Right to Mediate” Notice.

This 18th day of October, 2016.



A handwritten signature in cursive script that reads "Wayne Goodwin".

Wayne Goodwin
Commissioner of Insurance