



Qualification Criteria and Responsibilities for Members of the AAA® Mediator Roster

Qualified mediators are the heart of the mediation process and the AAA-ICDR is committed to offering a Roster of Mediators in which parties can have the utmost confidence. For this reason, we have established the following criteria applicants must meet in order to be considered for acceptance to the AAA-ICDR's Roster of Mediators. Addition to the roster is driven primarily by caseload demands and user preferences.

Qualification Criteria

Professional Experience

A minimum of 10 years of senior-level experience in business, industry or a profession.

Education and Licensing

Educational degree(s) and/or professional license(s) appropriate to applicant's field of expertise.

Mediator Training

Completion of significant training in mediation process skills.

Mediation Practice & Demand

To qualify for the AAA-ICDR Roster of Mediators, candidates must be highly regarded in the field, with a proven track record of being retained by parties to mediate disputes.

Professional Recognition

Honors, awards, and citations demonstrating leadership in the relevant field.

Published articles and speaking engagements focused on the practice of mediation.

Professional Memberships

Active membership in at least one relevant business or mediation, trade, or professional association.

Responsibilities

Adherence to the [Model Standards of Conduct for Mediators](#).

Support for the AAA's efforts, policies, and practices that best serve the field of ADR.

Willingness to complete any required AAA initial and ongoing training.



The AAA-ICDR has sole discretion over the composition of its Roster of Mediators and the industry-specific mediation panels, including mediator selection and retention decisions to the Roster and industry-specific panels. To meet caseload needs, the AAA may waive the above criteria. Continuation on the AAA-ICDR Mediation Roster overall or industry-specific mediation panel is subject to routine review based on service needs and the mediator's qualifications and performance. Acceptance to the AAA-ICDRs Mediation Roster or selection to a mediation does not make any Roster member an employee, agent, or independent contractor of the AAA-ICDR. Costs and obligations associated with being a member of the AAA-ICDR Mediation Roster may include an annual panel fee and continuing education requirements.